

SOUTH CENTRAL RAILWAY

No. B/MD.438/CGHS/Seven Hills/VSKP

Office of the CMS/RH/BZA

Date:23-02-2021

To

M/s.Seven Hills Health Care Pvt Ltd,

Visakhapatnam.

Sir,

Sub: - Empanelment of your hospital with Railway Hospital, Vijayawada - Work order contract for treatment of Railway beneficiaries – reg.

Ref: - This office memorandum No. B/MD.438/CGHS/Seven Hills/VSKP dated 03-03-2020

As your hospital is empanelled with the Railway hospital, Vijayawada, Sanction of competent authority is granted for contract for treatment in favour of the Railway patient, specialties mentioned in the MOU/Agreement at your hospital. The terms for the work order are from 26-02-2020 to 25-02-2022 (i.e., for a period of two years) or until the said hospital under the approval list of CGHS whichever is earlier.

You are authorized to do necessary treatment as mentioned in the MOU/Agreement submitted by you vide your letter dated 21.12.2020 for the Railway beneficiaries. The guidelines of MOU and agreement should be strictly followed.

The following guidelines are to be followed:

1. Memorandum of understanding entered into by Chief Medical Superintendent of Southcentral Railway, Railway Hospital, Vijayawada and M/s Seven Hills Health Care Pvt Ltd, Visakhapatnam.
2. The memorandum of understanding will be in vogue for two years i.e. from 26-02-2020 to 25-02-2022 or until the said hospital is under empanelment of CGHS whichever is earlier.
3. Patient will be referred to M/s Seven Hills Healthcare Pvt.Ltd, Visakhapatnam with referral letter signed by competent authority.

4. The referral letter will clearly indicate the category of accommodation as per the eligibility of the employee and M/s Seven Hills Healthcare Pvt Ltd, Visakhapatnam, will give the same accommodation is to be provided to the patient in view of the medical condition. M/s Seven Hills Health care Pvt.Ltd, Visakhapatnam, should refer back to Divisional Medical Officer, Railway Health unit, South Central Railway, Tuni for approval. If the patient is in ICCU/post ICCU the attendant has to vacate the allotted accommodation.
5. In the referral letter, Identification will be about IP services, Diagnostic Procedure etc. and the M/s Seven Hills Health care Pvt Ltd, Visakhapatnam should extend only those services M/s Seven Hills Health care Pvt Ltd, Visakhapatnam, is recognized for treatment of Railway beneficiaries in the specialties of :**General Medicine, General Surgery, Emergency medicine, Lap surgery, Gynecology& Obstetrics, Pediatrics Neonatology, ENT, Dermatology, Neurology, Neurosurgery, Nephrology, Urology, Gastroenterology, Surgical Gastroenterology, Cardiology, Cardiothoracic surgery, Dental&Maxillofacial Surgery, Plastic Surgery, Orthopedics, Ophthalmology, Pulmonology, Surgical Oncology, Anesthesiology, Interventional Radiology, Microbiology, Pathology, Biochemistry, Physiotherapy, Diagnostic Services: CT Scan, MRI, X-Ray Ultrasound, Radiological Imaging.**
6. Consultation by specialist for OPD will be charged Rs.135/- (Rupees one Hundred Thirty Five Only) per day and professional interdepartmental services by specialist for in patients is Rs270/- (Rupees Two Hundred and Seventy only). Only cross referrals to other specialists to be charged, however initial consultations, once at the time of admission are allowed. We here with confirming the consultation is valid for 15 days from the date of consultation.
7. M/s Seven Hills Health Care Pvt Ltd, Visakhapatnam will be following CGHS-2014 NABH Hyderabad Tariff with NIL% discount, 22% discount on hospital own tariff for the items/procedures/investigations which are not listed in the CGHS2014, NIL% discount on total medicine (Pharmacy) bills and free ambulance services both ways will be provided to the nearest Rly Station.
8. M/s Seven Hills Healthcare Pvt.Ltd, Visakhapatnam, will give medicines at a discount of NIL% for treatment of patient and the same will be

included in the final bill of the patient. Patients should not be asked to purchase the medicines. Any costly treatment including Procedures/Medicines/Investigations needs prior approval of the Railway Administration.

9. Prior approval of competent authority (i.e. Divisional Medical Officer (DMO), Railway Health Unit, Tuni) to be obtained in all cases where additional procedures/surgeries/Expensive medicines etc., are required as per CMD/SC/Lr. No 438/Policy Date :24-09-2013.

9.1 While instituting costly treatment or Medicines, the proposed treatment should be first Discussed with CMS/BZA for approval before Discussing with the patient or patient's attendant through email >cms.bza@gmail.com and telephonic contact.

10. The Tariff should be strictly followed without any alternations within the agreement period. No upward revision of rates will be allowed during the recognition period.

11. M/s Seven Hills Health Care Pvt Ltd, Visakhapatnam should charge the lowest package rates to railways. A certificate to the effect has to be given on the bill that the hospital is not charging lower rate to other central/ state Govt Departments & other institutions.

12. Railway Administration have the full power to the recovery of excess amounts billed and paid to the hospital in the present or past from future bill.

13. A feedback from the railway beneficiaries at the time of discharge to be devised for submission along with the bill and also signature of the Patient/Employee/Attendant to be obtained on final bill.

14. Railway hospital, Vijayawada should agree to the fact that the decision of M/s Seven Hills Health Care Pvt Ltd, Visakhapatnam, be final with respect to all matters of treatment which should be certified by the Authorized Signatory or any Authorized representative, before sending the bills to the Chief Medical Superintendent, Railway Hospital, Vijayawada.

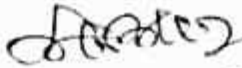
15. The referral letter is valid for 10 days and should be indicated in the referral letter.

16. The bills must be sent to the Chief Medical Superintendent, Railway Hospital, South Central Railway ,Vijayawada through DMO/HU/TUNI along with xerox copy of authorization letter with one month period

from the date of discharge of the patient and after submitting the bills acknowledgement may be received from CMs office, further, as per Railway board Policy letter No.2018H-1/1122 ,dated 19/07/19 no claim/bills of empaneled hospitals will be accepted by railway authority after a period of six months from the date of completion of treatment/date of discharge of railway beneficiaries.

17. If any costly medicines given to the patients to be mentioned in the discharge summary by the concerned doctor, the discharge summary should be sent in triplicate. Necessary pouches or invoice bills (where ever pouches not available) where ever applicable to be enclosed for the costly medicines which are costing Rs.1000/- (Rupees one Thousand only) or more than Rs1000/- (Rupees one Thousand only).
18. The bills that are charges beyond package period should be given separate justification. No breakup for package period will be provided which is specifically noted in the tariff.
19. If one or more procedure required from apart of surgery/procedure then the package charge would be admissible for major procedure/surgery/and only 50% of the charges for second procedure/surgery will be charged (not a billable charges).
20. Any Medicines used, which are not covered in the package period will be charged extra in the bill. Expenses on toiletries, diet, charges of the nurses, sanitary napkins, talcum powders, mouth fresheners, cosmetics, telephone bills extra etc., are not be included in the bill.
21. Medicines advised at the time of discharge will be provided at Railway Hospital.
22. The employees should follow the protocol of the M/s Seven Hills Health Care Pvt Ltd, Visakhapatnam.
23. M/s Seven Hills Health Care Pvt Ltd, Visakhapatnam will provide free ambulance services round the clock.
24. MOU entered into can be terminated either party giving 30(Thirty days) notice without assigning any reason for which Railways and M/s Seven

- Hills Health Care Pvt Ltd, Visakhapatnam, will have no claim for any compensation/damage whatsoever on this account from the Railway Hospitals, Vijayawada.
25. For over-billing the extra amount charges will be deducted from the pending/future bill of the hospitals and the Railways shall have the right to collect paid amounts.
 26. Hospitals agrees that it will respect the MOU, and if is not done so, the Railways may impose penalty under noncompliance of terms and conditions of MOU.
 27. Hospital agrees to express their interest for adoption of common format of memorandum of understanding as per the guidelines laid down 'in railway board under reference Lr No: 2014/H/28/1/Smart card/Part A dated 14.07.2016 to provide medical services cashless treatment scheme in emergency (CSTE) to all railway beneficiaries i.e. serving employees, retired employees and their family members on CGHS 2014 November, NABH (Hyderabad) tariff.
 28. We will accept all the necessary applicable clauses/conditions with regard to GST/Other taxes/Recoveries.
 29. As per Railway Board's Letter No:2018/Trans Cell/Health/CGHS dated 28/12/2020 with regard to accepting emergencies without referral letters and emergency cases will be accepted without referral letters and approvals will be obtained as mentioned in the letter.


28/12/2021
I/c Chief Medical Supdt,
Railway Hospital,
South Central Railway,
Vijayawada.
मुख्य मंडल चिकित्सा अधीक्षक
Chief Medical Superintendent
दक्षिण मध्य रेलवे, विजयवाडा
S.C. Railway, VIJAYAWADA.

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